

Accessibility and Inclusion Package

BCcampus Regional Roadshow

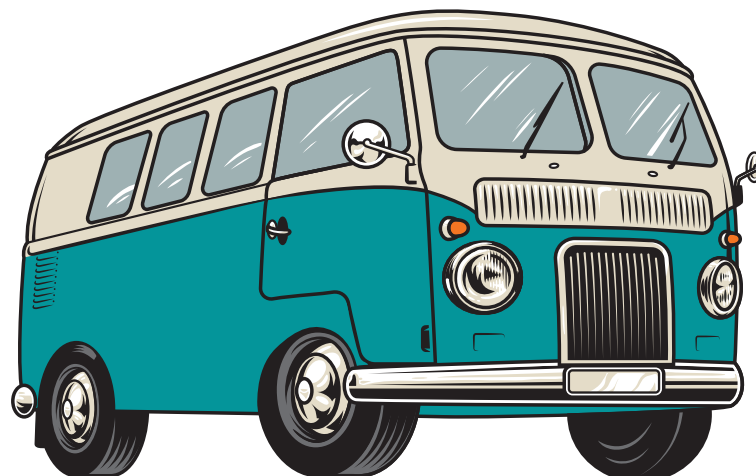
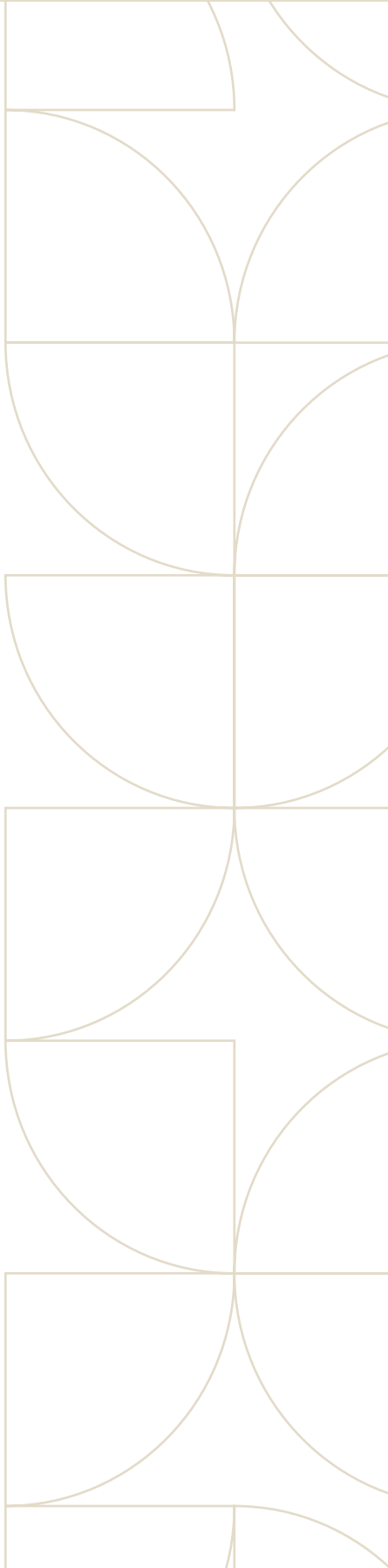


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Accessible Practices and Procedures

Accessibility Requests

We personally manage each request and work directly with you to ensure your specific needs are met. If you have particular needs or preferences, you can communicate them in the registration form or contact us directly. We will be in touch to work with you.

Hidden Disabilities Sunflower

BCcampus is a proud member of the [Hidden Disabilities Sunflower](#) initiative. Hidden disabilities – such as neurodivergence, chronic illness, health conditions, learning disabilities, and sensory processing differences – are not always immediately apparent, yet they shape how many people experience learning, work, and public spaces.

If you wish to signal to others that you have a hidden disability, please take a Sunflower lanyard available at our registration desk. Staff wearing the Sunflower have been trained to respond respectfully and appropriately when support is requested.

Participation in the Sunflower program is always optional. Wearing or displaying the Sunflower does not require disclosure of a diagnosis – it simply signals a preference for understanding and consideration.

If you require any support at the event or have questions about the Sunflower Program please call/text Christy Foote, events manager at 778-999-0310 or email sunflower@bccampus.ca.



Neuroinclusivity

At our events we strive for neuroinclusivity to create an environment that supports individuals with diverse neurological needs. This includes help with our registration process, a personal venue tour, a buddy system during the event, sensory meals, and quiet spaces. Please let us know if there is something we can do to support you.

Alternative Formats

We are dedicated to ensuring our information is accessible to everyone, and we understand you may require alternative formats to standard print to access information. If you require another format, please let us know and we will do our best to ensure your needs are met.

Computer-Assisted Real-Time Translation and American Sign Language

We provide sign-language interpreting (American Sign Language) or computer-assisted real-time translation (CART) on request. All recorded assets include captioning.

Assistive Devices

Many attendees use personal assistive devices to aid them in their daily lives, including communication, cognition, personal mobility, and medical aids. Our organization works closely with our audio-visual providers to ensure attendees have access to the necessary equipment. Additionally, all our event spaces are equipped with microphones and a house PA or speakers to help facilitate clear and accessible communication.

Support Persons

We recognize individuals with disabilities may require a support person to assist them with communication, mobility, personal care, or medical needs. We welcome attendees with disabilities to be accompanied by a support person at our events. The support person may be a paid professional, volunteer, family member, or friend and does not need to have any special training or qualifications. There is no fee for the support person; they are sponsored by BCcampus. If you will be bringing a support person to the event, please let us know in the accessibility field when you register.

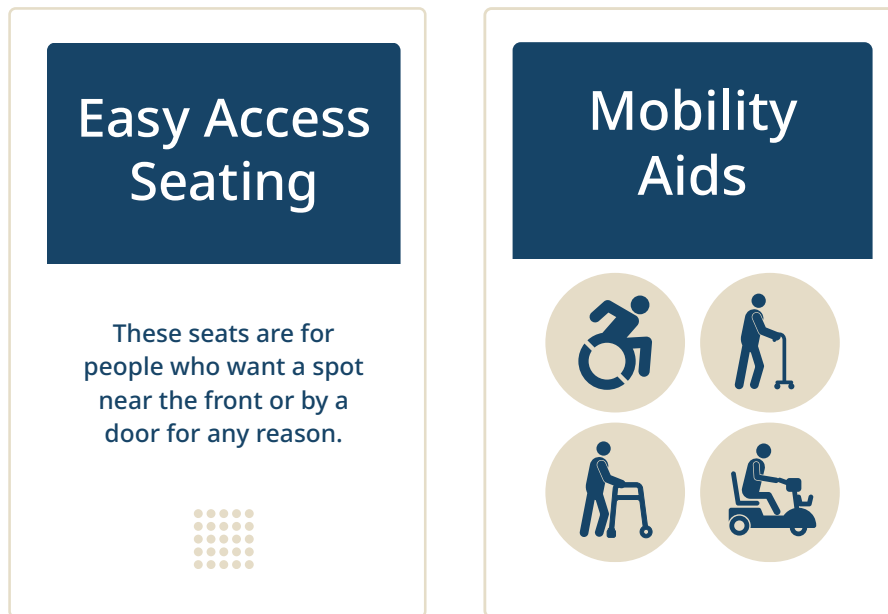
If you do not have a support person but require extra assistance, volunteers and event staff will be available to assist during the event.

Service Animals

Service animals including guide dogs and support animals are welcome at our events.

Seating

We implement dedicated easy access and accessible seating for all in-person events. This includes seating in proximity to entrances and exits and near speakers, ensuring all attendees have an equal opportunity to fully participate.



Sensory Kits

Sensory kits will be available to borrow from our event registration desk. Each sensory kit contains tools designed to support self-regulation and help reduce sensory overload.

Lap Blankets

We provide lap blankets to support attendee comfort and accessibility at events. These blankets help individuals who are sensitive to temperature changes and also for those who remain seated for long periods. You will find blankets throughout the venue space.

Fidget Tools

In the meeting area itself, you will find a small basket of fidget tools on the tables. Free to play and fidget, but please leave them behind for the next fidgeter.

Text for Service

We understand that sometimes it's not easy to flag down event staff or ask for assistance in a crowded room so we have introduced our convenient and discreet 'Text for Service' feature. For your comfort and convenience, simply send a text to Christy Foote, events manager, at 778-999-0310 with your request, and our event team will discreetly handle your needs. Whether it's a question, a special request, or assistance of any kind, we're here to make your experience seamless and stress-free.

Contact Us

General questions

events@bccampus.ca

Christy Foote, events manager

cfoote@bccampus.ca

BCcampus support team

support@bccampus.ca

BCcampus communications team

communications@bccampus.ca

Feedback

As we are always learning, we welcome feedback and suggestions on this document.

Please email events@bccampus.ca.



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